



IT Business Analyst

Who we are

Truck Bodies & Equipment International (TBEI) *a Subsidiary of Federal Signal Corporation*, encompasses six leading manufacturers of dump bodies and trailers, landscape bodies, grain bodies, platforms, hoists, and truck and trailer equipment and accessories. We are a publicly-owned company which highlights:

- 1,000+ distributors and dealers, across North America

- 6 major brands

- Industry-leading technology, management team, and performance

- High quality products including military-spec dump bodies for the US Armed Forces

What we do

TBEI, Inc. manufactures and installs dump bodies, dump trailers, and equipment. From fabricating raw steel to precise machining capabilities to welding and finish paint, TBEI provides customers with a “one-stop-shop for their complete dump truck/trailer needs. Dump bodies and other equipment are then installed and mounted onto truck chassis at one of our manufacturing facilities across the US or shipped to our distribution network.

TBEI –Mission Statement

We are a leading manufacturer of truck bodies, trailers and hoists in the USA. We enable the safe and efficient transportation of material in the construction, defense and agriculture markets. Each member of our team strives to exceed customer expectations with prompt delivery, exceptional quality, and unmatched response times. We do this through the development of market leading products with a commitment to continuous improvement of our employees, our production techniques and our product lines. “We don’t make the truck, we make the truck work.....We put the work in a Work Truck”

What we are like

Our company is smaller in size but big in ideas. We have 5 manufacturing facilities across the US in the states of North Dakota, Minnesota, Mississippi, Texas and Alabama. In whole, TBEI has over 700 employees. Our vision is to grow the revenue of our already successful business. We work on creating an atmosphere where people feel good about coming to work and the work that they do. We are a hands-on management team supporting our people along the way.

Responsibilities & Qualifications

TBEI has a rare opportunity for an IT Business Analyst. This position will be located at our Houston, TX facility.

Responsibilities

System Development

- Provide support for the integration of manufacturing units when necessary
- Participate in system upgrades by assisting in planning and testing those upgrades.
- Continuously gains an understanding of business functions and how systems are used in support of their operations, transferring knowledge to users, programmers and IT support personnel.
- Keep abreast of Syteline roadmap and new releases and applications and present opportunities for improvement to the business units.
- Determine functional requirements and recommends workable Syteline solutions to management and staff.
- Develop new, or modifies existing software solutions to satisfy ongoing company business needs. Participate in preparation of the business cases including project charter, cost justification, formal approvals, 3rd-party package selection recommendations and other documents as needed.
- Develop reports from the system as needed
- Assist other programmers and analysts in the development and implementation of new programs and systems.

User Support and Training

- Responsible for monitoring the data and transaction integrity of Syteline.
- Assist units by training and teaching associates on site on Syteline system processes and procedures.
- Conduct training for new users (as needed). Provide one-on-one or small group refresher / intermediate / advanced training as required by users.
- Respond to support requests in a timely fashion, especially production downtime issues that need immediate attention.
- Work with users to enhance and/or develop new systems and techniques to more efficiently help them do their job, including initiating or facilitating kaizen events.
- Perform other duties, assignments, and special projects that may be required from time to time.

This description should not be construed to contain every function/responsibility that may be required to be performed by an incumbent in this job. Incumbents are required to perform other related functions as assigned.

Qualifications

- Minimum 5 years experience with the Syteline ERP system, with deep knowledge of both the functionality and technology.
- Strong business process knowledge with experience working in a manufacturing company
- At least one full implementation experience
- Bachelors degree or equivalent
- Strong verbal and written communication skills
- Strong organizational, coordination, facilitation, consultation and conflict resolution skills
- Strong leadership skills
- Ability to work well in a team environment
- Ability to prepare SQL statements

COMPETENCIES REQUIRED:

- Enjoys working hard; is action oriented and full of energy for the things he/she sees as challenging; not fearful of acting with a minimum of planning; seizes more opportunities than others.
- Can effectively cope with change; can shift gears comfortably; can decide and act without having the total picture; isn't upset when things are up in the air; doesn't have to finish things before moving on; can comfortably handle risk and uncertainly.
- Knows how businesses work; knowledgeable in current and possible future policies, practices, trends, technology, and information affecting his/her business and organization; knows the competition; is aware of how strategies and tactics work in the marketplace.
- Comes up with a lot of new and unique ideas; easily makes connections among previously unrelated notions; tends to be seen as original and value-added in brainstorming settings.
- Makes decisions in a timely manner, sometimes with incomplete information and under tight deadlines and pressure; able to make a quick decision.
- Makes good decisions (without considering how much time it takes) based upon a mixture of analysis, wisdom, experience, and judgment; most of his/her solutions
- Adheres to an appropriate (for the setting) and effective set of core values and beliefs during both good and bad times; acts in line with those values; rewards the right values and disapproves of others; practices what he/she preaches.
- Has the functional and technical knowledge and skills to do the job at a high level of accomplishment.
- Provides the information people need to know to do their jobs and to feel about being a member of the team, unit, and/or the organization; provides individuals information so that they can make accurate decisions; is timely with information.

- Learns quickly when facing new problems; a relentless and versatile learner; open to change; analyses both successes and failures for clues to improvement; experiments and will try anything to find solutions; enjoys the challenge of unfamiliar tasks; quickly grasps the essence and the underlying structure of anything.
- Picks up on the need to change personal, interpersonal, and managerial behavior quickly; watches others for their reactions to his/her attempts to influence and perform, and adjusts; seeks feedback; is sensitive to changing personal demands and requirements and changes accordingly.
- Looks toward the broadest possible view of an issue/challenge; have broad-ranging personal and business interests and pursuits; can easily pose future scenarios; can think globally; can discuss multiple aspects and impacts of issues and project them into the future.
- Accurately scopes out length and difficulty of tasks and projects; sets objectives and goals; breaks down work into the process steps; develops schedules and task/people assignments; anticipates and adjusts for problems and roadblocks; measures performance against goals; evaluates results.
- Spends his/her time and the time of others on what's important; quickly zeroes in on the critical few and puts the trivial many aside; can quickly sense what will help or hinder accomplishing a goal; eliminates roadblocks; creates focus.
- Uses rigorous logic and methods to solve difficult problems with effective solutions; probes all fruitful sources for answers; can see hidden problems; is excellent at honest analysis; looks beyond the obvious and doesn't stop at the first answers.

What will make you Successful

Experience will get you in the door, but your passion and ability to support our employees with IT/network support throughout our organization, along with a positive attitude will help you be successful.

Benefits

We offer a full scale of benefits including health, dental, vision, STD, LTD and life that begin the first of the month following your date of hire. Our 401k plan is available to you the first of the quarter following 6 months of employment..

What should I do?

If you believe you have what it takes to be a part of the TBEI team, submit your resume to [Tina Albright](mailto:talbright@tbei.com) at talbright@tbei.com. We are proud to be an EEO/AA Employer.